



The Award-Winning Independent Supplier of Building Services Pumps

**RELIABLE PUMP SYSTEM SOLUTIONS
FOR LEISURE FACILITIES.**



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ABOUT DECKPRO

THE UK'S LEADING BUILDING SERVICES PUMP SUPPLIER

We're an award-winning team of pump specialists, trusted by leisure centres and FM providers across the UK. We support teams like yours with supply, installation, repair and maintenance of all types of pump systems—from wastewater and HVAC to pool circulation, stormwater and irrigation.

We understand that keeping your facilities running smoothly is critical—not just for health and safety, but for customer satisfaction. That's why we're focused on fast response times, reliable solutions and clear communication throughout. We've worked on numerous projects in leisure centres across the UK, and we'd love the opportunity to support your team too.

PUMP INDUSTRY AWARD'S DISTRIBUTOR OF THE YEAR

Named **Pump Distributor of the Year** in 2025, our team is renowned for fast response times, collaborative working, and technically sound solutions that keep buildings running at their best.



THE UK'S LEADING BUILDING SERVICES PUMP SUPPLIER

We bring a practical, proactive approach—starting with no-fee site surveys to assess pump performance, and continuing with tailored maintenance strategies delivered by a dedicated team focused on solving challenges that support your success.

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HOW WE CAN HELP

COMMON CHALLENGES

Since 2011, we've been helping clients in the leisure sector solve their toughest pump challenges. With over a decade of hands-on experience, we understand what matters: minimal disruption, value for money, and fast, effective fixes.

While every site is different, here are some of the recurring issues we see:

Unplanned Downtime

Unexpected failures can mean site closures, unhappy customers, and loss of income.

Ageing Infrastructure

Older or obsolete systems increase the risk of failure and make sourcing spares more difficult.

Reactive Repairs Eating Into Budget

With tight, fixed budgets, reactive callouts can quickly drain resources.

Finding Reliable Subbies

Pump systems need specialist know-how—but it can be hard to find a reliable team that sees the bigger picture, not just the broken part.

Energy & Water Efficiency

Outdated systems can be costly to run and harder to justify in light of sustainability goals.

OUR SOLUTIONS

We partner with leisure centres across the UK to keep pump systems running smoothly, safely, and efficiently.

Fast, No-Fuss Repairs

Our engineers act fast, come equipped, and aim for first-time fixes—keeping disruption to a minimum.

Tailored Maintenance Plans

Planned maintenance helps reduce downtime, extend system life, and make budgeting easier. We'll build a plan that suits your site and spend.

Clear Reporting

Stay compliant and plan ahead with useful documentation after every visit.

Support You Can Rely On

Our team combines deep technical knowledge with a down-to-earth approach. We're easy to work with and serious about results.

Efficiency Upgrades

We'll identify opportunities to improve system performance and reduce running costs—with options tailored to your timeline and budget.

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WHO WE'VE WORKED WITH

**National
Theatre**



LEISURE  FOCUS



WARE
PRIORY
LIDO



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WHAT OUR CLIENTS SAY

"I WOULD RECOMMEND DECKPRO. THEIR SERVICE IS 2ND TO NONE. THEIR KNOWLEDGE AND EXPERTISE IN THIS FIELD IS EXEMPLARY AND I HAVE NOT HESITATE IN RECOMMENDING THEM TO ANY ONE REQUIRING A NEW PUMP IN THEIR FACILITY."

ZOE ANSTISS, POOL MANAGER, NORTHAMPTON SCHOOL FOR GIRLS

"DECKPRO HAVE ALWAYS RESPONDED QUICKLY TO PLACES LEISURE, IN A PROFESSIONAL MANNER AND OFFERED SOLUTIONS. NORMALLY IN AN EMERGENCY THAT MAY AFFECT OUR BUILDINGS OPERATIONS."

COLIN CUNNINGHAM, ASSISTANT HEAD OF TECHNICAL, PLACES LEISURE

"I CAN'T SPEAK HIGHLY ENOUGH OF THE SERVICE DECKPRO PROVIDE. I HAVE BEEN WORKING FOR DMG DELTA FOR THE LAST FIVE YEARS AS A CONTRACTS MANAGER, THROUGH ALL THIS TIME DECKPRO CONTINUE TO BE OUR PREFERRED PUMP SPECIALIST. THEY PROVIDE AN OUTSTANDING SERVICE FOR OUR CONTRACTED CLIENTS AND ALWAYS GO ABOVE AND BEYOND."

RICKY WHITE, CONTRACTS MANAGER, DMG DELTA

"WE AS A COMPANY HAVE SEVERAL PUMP SUPPLIERS ON OUR LIST THAT WE CAN USE BUT AFTER A FEW BAD EXPERIENCES WITH OTHER COMPANIES HAVE STUCK WITH DECKPRO AS VERY HAPPY WITH THE PERSONAL TOUCH WE RECIEVE ON MANY PROJECTS."

NICK WOODMAN, MECHANICAL SUPERVISOR, GFSL

INNOVATION

At **deckpro**, we're not just about keeping pumps running—we're about getting them running at their best. From exploring smarter technologies to bridging the gap between pumps and controls, our innovations are designed to reduce downtime, boost efficiency, and deliver long-term value for leisure sites.



PUMP TECHNOLOGY TO INVEST IN: DOWNLOAD OUR PDF GUIDE

Our quick-read download explores five key technologies transforming pump systems—from inverter drives and remote monitoring to smart pumps. It's a smart introduction to the tools delivering greener performance and greater ROI.

 **DOWNLOAD**



INNOVATION IN PUMP SYSTEMS: WATCH THE PODCAST

In this episode, our Technical Manager Joe Smith shares practical insights on extending equipment life, avoiding common pitfalls, and improving system efficiency. It's a no-fluff listen for anyone looking to cut costs and boost performance.

 **WATCH NOW**



MOTORS & CONTROLS TRAINING COURSE

Created with BMS Electrical Training and shaped by our engineers, this is the first course built specifically to connect pump systems and controls. Ideal for teams managing faults or maintenance in the field—it's a smart way to sharpen skills and reduce downtime.

 **LEARN MORE**

DECKPRO IN NUMBERS

REVIEWS



100%

OF CUSTOMERS WOULD
RECOMMEND US

KPIs

96% FIRST TIME FIX RATE

OUR FIRST TIME FIX RATE
OVER THE PAST 3 YEARS
AVERAGES AT 96% - THAT
MEANS FEWER CALL-BACKS
AND QUICKER REPAIRS.



FAMILY-RUN
SINCE **2011**



24/7
HELPDESK



3000 JOBS
COMPLETED IN
THE LAST **3 YEARS**



10% GROWTH
SINCE 2020



CASE STUDY

BETTER

ROBINSON POOL

deckpro pumps was commissioned to upgrade the aging pump system and pipework at Robinson Pool in Bedfordshire. Using custom-made components and high-efficiency pumps, we delivered a modern solution that achieved an 82% reduction in energy consumption—without disrupting day-to-day operations.



THE CHALLENGE

The pool relied on three outdated 9.3kW Worthington Simpson pumps and non-standard cast-iron pipework, which had deteriorated over time. Persistent leaks, scale build-up, and water quality issues were impacting performance. With the facility open 16 hours a day, seven days a week, the client needed the entire upgrade delivered without interrupting pool use.

THE SOLUTION

We installed inverter-driven Modus pumps and a bespoke control panel to automatically adjust pump speed based on demand. New pre-fabricated pipework was craned into place and installed overnight, allowing the pool to operate as normal the next day.

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CASE STUDY



HOLIDAY INN, BRIGHTON

deckpro pumps was commissioned by our client at RPM Installations to upgrade the pump system, installing a new 2250-litre cold water storage tank and a three-phase variable speed booster set.



THE CHALLENGE

The client needed to upgrade their system without disrupting hotel guests or residents. Despite spatial constraints, our engineers successfully installed the new pump by removing bricks from a restricting wall, ensuring seamless integration and adherence to the schedule.

THE SOLUTION

Our engineers completed the entire project during normal working hours (including the change over of the water supply) with no disruption to the hotel's operations. Our client was delighted with the "smooth implementation" of the project, which has resulted in improved efficiency and reliability of the pump system.

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CASE STUDY



LODDON VALLEY LEISURE CENTRE

deckpro pumps carried out the installation of new twin-head centrifugal Grundfos pumps at Loddon Valley Leisure Centre, including the addition of two new bellows to support system performance and reliability.



BEFORE



AFTER



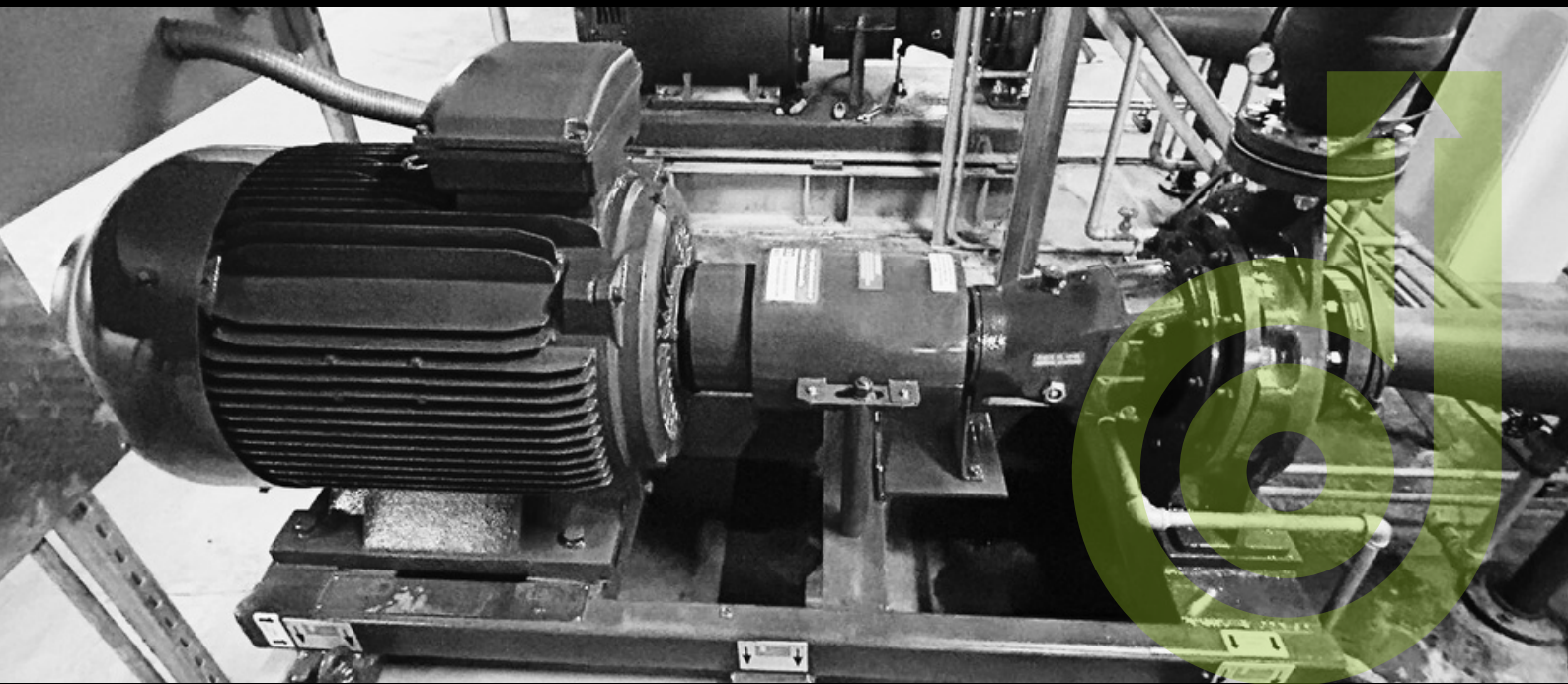
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CASE STUDY



WESTFIELD STRATFORD

deckpro pumps was appointed by ISS to carry out a replacement project of the circulation pumps at Westfield Shopping Centre, in Stratford. The works involved removing three existing Jockey Pumps and supplying, installing, and commissioning replacements—all completed during normal working hours.



THE SOLUTION

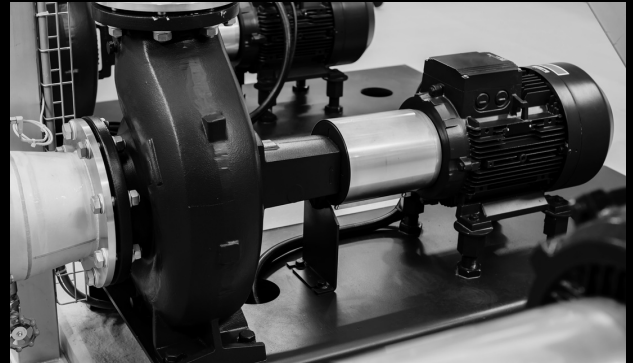
Our team safely removed and disposed of the old units before installing and commissioning the new pump sets. All work was completed smoothly within business hours, with no disruption to the centre's daily operations.

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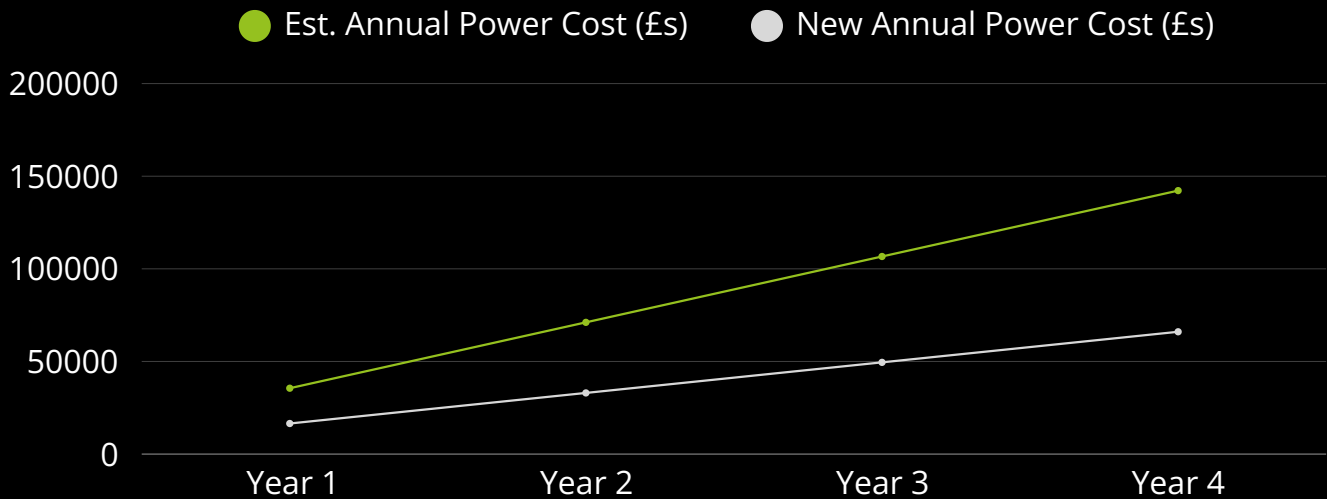
PRACTICAL EXAMPLE

SITE-BASED ROI

In this case example, our analysis shows the ROI for the water pump system. Based on an initial investment of £49,278.01 the client could **save £76,199.96 in energy costs** over a four-year period.



CUMULATIVE ANNUAL POWER COST



RECOMMENDATIONS

We proposed a new system for optimal performance, though a budget-friendly retrofit of existing pumps is also possible. We recommended retrofitting double-gearred systems for their longevity, safety and reliability, balancing performance with economic impact.

ACCREDITATIONS

CLICK LOGO TO VIEW CERTIFICATE:



MANUFACTURERS

We work closely with leading pump manufacturers to ensure our clients benefit from the best possible prices, without compromising on quality or performance. Our long-standing relationships mean we can offer competitive rates on a wide range of systems and parts, helping you reduce costs while maintaining reliability. Since 2011, we've tackled some of the toughest pump-related challenges, so if you're dealing with a tricky application or persistent pump issues, we're here to solve them. We don't just look at individual components—we take a whole-building approach, identifying opportunities for system improvements and long-term savings. Get in touch with us to book a free site survey and see where you could gain efficiency.



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WHY DECKPRO?



01

COST SAVINGS

Our focus on cost reduction means savings for you in the short, medium and long term, both on the work completed and on the running and maintenance.

02

RISK AVERSION

We offer fixed-price quotations for all our work. If complications arise, we'll sort them at no extra cost to you. If your pump is beyond repair, we'll discuss options with you before proceeding, ensuring no unexpected costs. That means easy budgeting and cost control.

03

PROACTIVE

Part of our mission is to solve any pump-related challenge 'within the shortest possible timeframe'. A 24/7 phone line and fast turnaround minimises downtime and inconvenience to you.

04

CONVENIENCE

We work with any pump, anywhere. With years of experience in the industry, we can take the effort out of the supply, installation, maintenance and repair of your pumps and pump systems.

05

GUARANTEES

Clients love us for being consistent and for doing what we say we're going to do. All of our work comes with a 12 month warranty, for your peace of mind. So if there are any issues further down the line, we'll come back as many times as required (free of charge) to fix it.



DECKPRO | PART OF METCOR

PART OF SOMETHING BIGGER — WITHOUT LOSING WHAT MAKES US US

We're a specialist team with a hands-on, personal approach—and we're backed by the strength of a larger group. As part of the Metcor Group, a trusted network of businesses in the building services sector, we combine the agility of a small, responsive company with the resources and security of a national operation. That means dedicated support, direct contact, and fast turnarounds—plus access to a wider team, bigger facilities, and extra services when you need them. It's the best of both worlds: the focus and flexibility of a smaller team, with the stability and scale of a bigger business.

BENEFITS

As part of the Metcor Group, we benefit from:

- Access to a wider pool of engineers across the UK, increasing our nationwide coverage and availability
- Larger workshop and warehouse facilities, enabling faster turnaround on repairs and better stock availability
- Broader in-house capabilities, including support with drainage and electrical work when needed
- A stronger supply chain, with shorter lead times and increased resilience
- Greater investment in innovation and technology, helping us future-proof your systems



Put simply, we're now able to deliver more—without compromising the agility, direct contact, and collaborative approach our clients value.

Same specialist team. Same trusted service. Now with even more support behind us.

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Now part of the Metcor Group



www.deckpro.uk.com

info@deckpro.uk.com

020 3026 3650



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Unit 13, Young's Industrial Estate, Stanbridge Road,
Leighton Buzzard, Bedfordshire, UK, LU7 4QB