



The Award-Winning Independent Supplier of Building Services Pumps

**RELIABLE PUMP SYSTEM SOLUTIONS
FOR EDUCATIONAL INSTITUTIONS.**



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ABOUT DECKPRO



THE UK'S LEADING BUILDING SERVICES PUMP SUPPLIER

We're a trusted team of pump specialists, supporting schools, colleges and universities across the UK. From supply and installation to repair and maintenance, we work on all types of pump systems—covering wastewater, heating, stormwater and more. Our approach is practical, responsive, and mindful of term time constraints, with flexible scheduling to minimise disruption.

PUMP INDUSTRY AWARD'S DISTRIBUTOR OF THE YEAR

Named **Pump Distributor of the Year** in 2025, our team is renowned for fast response times, collaborative working, and technically sound solutions that keep buildings running at their best.



THE UK'S LEADING BUILDING SERVICES PUMP SUPPLIER

We bring a practical, proactive approach—starting with no-fee site surveys to assess pump performance, and continuing with tailored maintenance strategies delivered by a dedicated team focused on solving challenges that support your success.

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HOW WE CAN HELP

COMMON CHALLENGES

Since 2011, we've been helping education estates teams keep critical systems running smoothly. Whether we're supporting large university campuses or smaller academies, we understand the importance of reliable plant, tight budgets, and timing works around the academic calendar. Here are some of the common challenges we help overcome:

Avoiding Downtime During Term Time

Pump failures during term can cause major disruption to buildings, schedules and student experience.

Ageing Plant

Many sites are working with legacy systems and narrow windows for upgrade works—especially over holidays.

Stretching Maintenance Budgets

Emergency repairs are costly and unpredictable, putting pressure on already tight budgets.

Finding Reliable and Flexible Contractors

You need engineers who hold the relevant DBS checks, understand how schools operate, and can work around your timetable.

Meeting Sustainability Goals

Rising energy costs and carbon targets mean systems need to work smarter.

OUR SOLUTIONS

Fast, Fuss-Free Repairs

When things go wrong, we act fast to deliver practical, durable fixes.

Engineers with the Right Clearances

Our engineers hold enhanced DBS checks, and we maintain up-to-date records so verification is seamless. We're trained to think ahead, work flexibly, and communicate clearly. We plan ahead, come prepared, and keep things running.

Smartly Scheduled

We plan work at a time that suits your calendar (like half-terms or summer holidays) keeping disruption minimal.

Planned Maintenance

Tailored PPM plans help avoid term-time failures, spread costs, and keep systems safe and compliant.

A Team You Can Rely On

Our engineers are experienced, tidy and used to working in live environments like schools, colleges and universities.

Efficiency Upgrades That Deliver

From better controls to smarter pumps, we recommend realistic improvements that can help cut costs and meet your institution's goals.

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WHO WE'VE WORKED WITH





WHAT OUR CLIENTS SAY

"WE HAVE ON NUMEROUS OCCASIONS RECOMMENDED DECKPRO TO OUR CLIENTS AS WE HAVE THE COMPLETE CONFIDENCE THAT DECKPRO AND JOE WILL ALWAYS BE ABLE TO SOLVE ANY PUMP ISSUE WITHIN ANY TIMEFRAME AND BUDGET. I HAVE PERSONALLY MET JOE ON SITE WITH SOME OF MY VERY IMPORTANT AND NEEDY CLIENTS WITH 100% CONFIDENCE THAT JOE WILL ALWAYS IMPRESS THE CLIENT."

LINDA DUCKERING, OFFICE MANAGER, RPM INSTALLATIONS

"I WOULD RECOMMEND DECKPRO FOR THEIR EFFECTIVE SOLUTIONS. THANKS TO THEIR EXPERTISE, OUR FLOODING ISSUES ARE FINALLY BEHIND US. THE ENTIRE PROCESS, FROM CONSULTATION TO COMMISSIONING, WAS HANDLED WITH PROFESSIONALISM. "

BRUCE DICKSON, MANAGING DIRECTOR, ALEXANDRA SECURITY

"I WOULD RECOMMEND DECKPRO. THEIR SERVICE IS 2ND TO NONE. THEIR KNOWLEDGE AND EXPERTISE IN THIS FIELD IS EXEMPLARY AND I HAVE NOT HESITATE IN RECOMMENDING THEM TO ANY ONE REQUIRING A NEW PUMP IN THEIR FACILITY."

ZOE ANTISS, POOL MANAGER, NORTHAMPTON SCHOOL FOR GIRLS

"WE AS A COMPANY HAVE SEVERAL PUMP SUPPLIERS ON OUR LIST THAT WE CAN USE BUT AFTER A FEW BAD EXPERIENCES WITH OTHER COMPANIES HAVE STUCK WITH DECKPRO AS VERY HAPPY WITH THE PERSONAL TOUCH WE RECEIVE ON MANY PROJECTS."

NICK WOODMAN, MECHANICAL SUPERVISOR, GFSL

INNOVATION

At **deckpro**, we're not just keeping up—we're pushing forward. From exploring emerging technologies to closing the knowledge gap between pumps and controls, our innovations are designed to drive efficiency, reliability, and long-term value for our clients.



PUMP TECHNOLOGY TO INVEST IN: DOWNLOAD OUR PDF GUIDE

Our quick-read download explores five key technologies transforming pump systems—from inverter drives and remote monitoring to smart pumps. It's a smart introduction to the tools delivering greener performance and greater ROI.

 **DOWNLOAD**



INNOVATION IN PUMP SYSTEMS: WATCH THE PODCAST

In this episode, our Technical Manager Joe Smith shares practical insights on extending equipment life, avoiding common pitfalls, and improving system efficiency. It's a no-fluff listen for anyone looking to cut costs and boost performance.

 **WATCH NOW**



MOTORS & CONTROLS TRAINING COURSE

Created with BMS Electrical Training and shaped by our engineers, this is the first course built specifically to connect pump systems and controls. Ideal for teams managing faults or maintenance in the field—it's a smart way to sharpen skills and reduce downtime.

 **LEARN MORE**

DECKPRO IN NUMBERS

REVIEWS



100%

OF CUSTOMERS WOULD
RECOMMEND US

KPIs

96% FIRST TIME FIX RATE

OUR FIRST TIME FIX RATE
OVER THE PAST 3 YEARS
AVERAGES AT 96% - THAT
MEANS FEWER CALL-BACKS
AND QUICKER REPAIRS.



FAMILY-RUN
SINCE **2011**



24/7
HELPDESK



3000 JOBS
COMPLETED IN
THE LAST **3 YEARS**



10% GROWTH
SINCE 2020



CASE STUDY

FAILING PUMPS & A FLOODED SCHOOL PLANT ROOM

When heating pumps failed at a school during freezing weather, we responded the next day—delivering a fast, tailored plan and a 10-day turnaround that beat typical lead times by weeks.



THE CHALLENGE

Leaking, rusted pumps and faulty valves caused flooding in the plant room, jeopardising heating across a large part of the school during sub-zero overnight temperatures. With one pump a non-standard 4-inch size, a like-for-like replacement wasn't straightforward, and delays risked further disruption.

THE SOLUTION

Deckpro was on-site the next day to assess and price up a full solution. Despite the complexity of sourcing a performance-matched replacement and modifying pipework, we coordinated a plan that could be delivered in just 10 working days—far quicker than the typical 6-week turnaround.

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CASE STUDY

LONDON UNIVERSITY

deckpro carried out an urgent on-site refurbishment of four large circulation pumps at a London university, restoring full function with zero disruption to operations.



THE CHALLENGE

Four constantly running 55kW pumps responsible for heating and cooling had deteriorated to the point of near-failure, with significant leaks. Due to difficult access and the risk of disrupting building services, the client urgently needed a fast, low-impact solution.

THE SOLUTION

We responded immediately, assessing the site and prioritising emergency works. With parts sourced in two days, we completed a full on-site refurbishment of all four pumps within a week—avoiding any service downtime and restoring the system to smooth, reliable operation.

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CASE STUDY



CHELSEA & WESTMINSTER HOSPITAL

deckpro pumps was called in by our client at Chelsea & Westminster Hospital to urgently investigate a critical failure within the site's plant room. A fast, effective response was essential to avoid disruption to hospital operations.



THE CHALLENGE

The hospital's critical plant equipment was at risk of shutdown. Although the initial fault appeared to be inverter-related, further investigation revealed a failing, outdated pump at the root of the issue. With such a high-dependency site, time was of the essence to prevent operational downtime.

THE SOLUTION

We supplied and installed a robust new Grundfos pump alongside an upgraded inverter, restoring full functionality and improving long-term system reliability. The hospital was able to maintain continuous operations throughout.

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CASE STUDY



HOLIDAY INN, BRIGHTON

deckpro pumps was commissioned by our client at RPM Installations to upgrade the pump system, installing a new 2250-litre cold water storage tank and a three-phase variable speed booster set.



THE CHALLENGE

The client needed to upgrade their system without disrupting hotel guests or residents. Despite spatial constraints, our engineers successfully installed the new pump by removing bricks from a restricting wall, ensuring seamless integration and adherence to the schedule.

THE SOLUTION

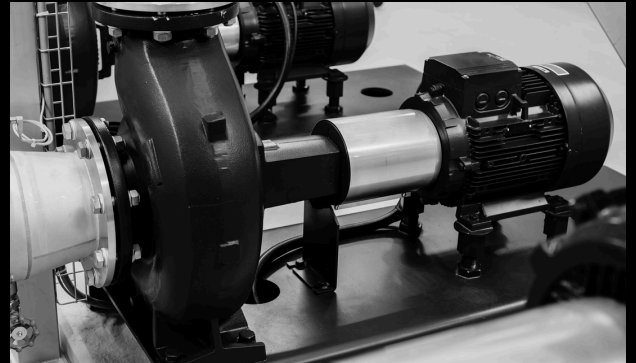
Our engineers completed the entire project during normal working hours (including the change over of the water supply) with no disruption to the hotel's operations. Our client was delighted with the "smooth implementation" of the project, which has resulted in improved efficiency and reliability of the pump system.

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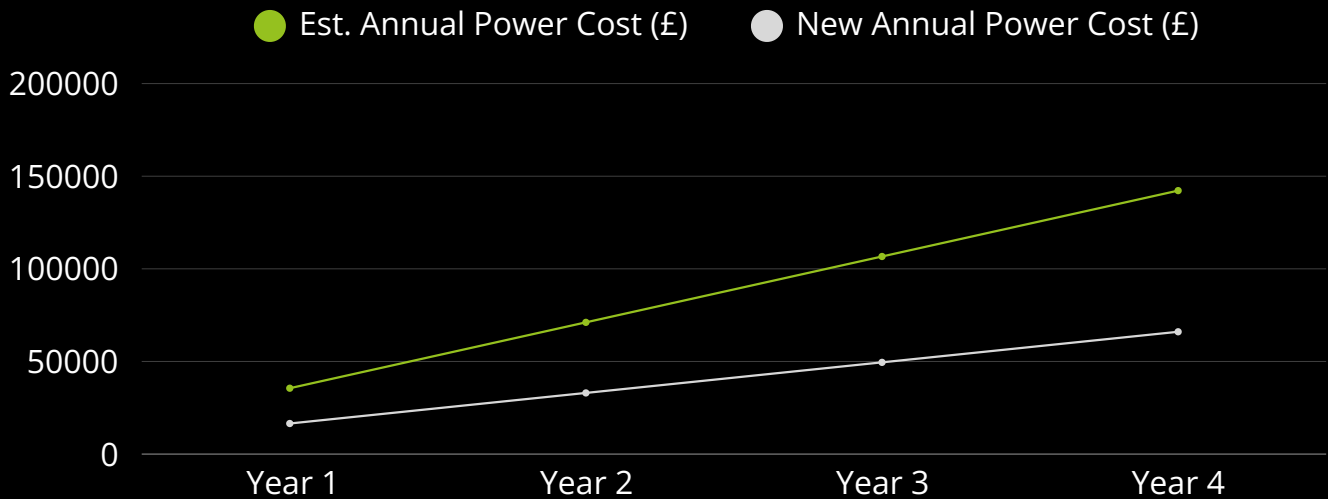
PRACTICAL EXAMPLE

SITE-BASED ROI

In this case example, our analysis shows the ROI for the water pump system. Based on an initial investment of £49,278.01 the client could **save £76,199.96 in energy costs** over a four-year period.



CUMULATIVE ANNUAL POWER COST

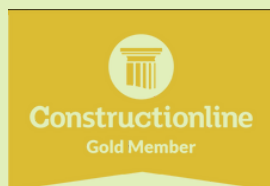


RECOMMENDATIONS

We proposed a new system for optimal performance, though a budget-friendly retrofit of existing pumps is also possible. We recommended retrofitting double-geared systems for their longevity, safety and reliability, balancing performance with economic impact.

ACCREDITATIONS

CLICK LOGO TO VIEW CERTIFICATE:



MANUFACTURERS

We work closely with leading pump manufacturers to ensure our clients benefit from the best possible prices, without compromising on quality or performance. Our long-standing relationships mean we can offer competitive rates on a wide range of systems and parts, helping you reduce costs while maintaining reliability. Since 2011, we've tackled some of the toughest pump-related challenges, so if you're dealing with a tricky application or persistent pump issues, we're here to solve them. We don't just look at individual components—we take a whole-building approach, identifying opportunities for system improvements and long-term savings. Get in touch with us to book a free site survey and see where you could gain efficiency.



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WHY DECKPRO?

01

COST SAVINGS

Our focus on cost reduction means savings for you in the short, medium and long term, both on the work completed and on the running and maintenance.

03

PROACTIVE

Part of our mission is to solve any pump-related challenge 'within the shortest possible timeframe'. A 24/7 phone line and fast turnaround minimises downtime and inconvenience to you.

05

GUARANTEES

Clients love us for being consistent and for doing what we say we're going to do. All of our work comes with a 12 month warranty, for your peace of mind. So if there are any issues further down the line, we'll come back as many times as required (free of charge) to fix it.

02

RISK AVERSION

We offer fixed-price quotations for all our work. If complications arise, we'll sort them at no extra cost to you. If your pump is beyond repair, we'll discuss options with you before proceeding, ensuring no unexpected costs. That means easy budgeting and cost control.

04

CONVENIENCE

We work with any pump, anywhere. With years of experience in the industry, we can take the effort out of the supply, installation, maintenance and repair of your pumps and pump systems.



DECKPRO | PART OF METCOR

PART OF SOMETHING BIGGER — WITHOUT LOSING WHAT MAKES US US

We're a specialist team with a hands-on, personal approach—and we're backed by the strength of a larger group. As part of the Metcor Group, a trusted network of businesses in the building services sector, we combine the agility of a small, responsive company with the resources and security of a national operation. That means dedicated support, direct contact, and fast turnarounds—plus access to a wider team, bigger facilities, and extra services when you need them. It's the best of both worlds: the focus and flexibility of a smaller team, with the stability and scale of a bigger business.

BENEFITS

As part of the Metcor Group, we benefit from:

- Access to a wider pool of engineers across the UK, increasing our nationwide coverage and availability
- Larger workshop and warehouse facilities, enabling faster turnaround on repairs and better stock availability
- Broader in-house capabilities, including support with drainage and electrical work when needed
- A stronger supply chain, with shorter lead times and increased resilience
- Greater investment in innovation and technology, helping us future-proof your systems



Put simply, we're now able to deliver more—without compromising the agility, direct contact, and collaborative approach our clients value.

Same specialist team. Same trusted service. Now with even more support behind us.

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Now part of the Metcor Group



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